

No Judgement

Q: Tell us about your relationship with Dundas County Hospice.

It's been a lifesaver. It's my safety net, my safe place, a place where I'm accepted, not judged and safe both physically and spiritually. It's a sanctuary.

Q: How long have you been involved with Hospice?

I became involved with Hospice early in my diagnosis of breast cancer about two and a half years ago.

Q: What services have you needed or used?

Day Hospice, Loan Cupboard and visiting volunteers as needed.

Q: What would you say about Dundas County Hospice to a friend or neighbour who might be in need of our services?

It's a godsend. I'm the type of person who prefers to deal with my problems alone. Once I started going to the activities, it became like a home away from home. No judgement, you're accepted for who you are, whether I'm feeling up, down, angry or frustrated. When you're in need of Hospice, you don't always realize you need it as much as you do until you actually start participating.

Q: How helpful and well trained are our staff and volunteers?

Excellent. In every service both volunteers and staff are well trained to do their jobs, whatever their job is. Confidentiality is an important thing to me. I find that the volunteers and staff are very careful and I know anything I've discussed with them is kept in strictest confidence.

Q: Are staff and volunteers responsive to changes in your needs?

Definitely. They usually recognize them sooner than I do.

Q: Is there any message you'd like to give to the staff and volunteers.

You're doing a terrific job. Keep up the good work. I don't know how you go home at night and relax. I hope you take time for yourselves too because we want you around for a long time.